



Open Enrollment Trips

Payments and Cancellation Policy

Payments:

Enrollment in our public trips requires you to sign up on our registration system through our website or by calling the AWL office. Your Credit card information is required at the time of registration. Your card will not be charged until the trip enrollment reaches our minimum number of registrants, at which time you will be charged in full. If your trip does not reach the minimum number of registrants within 5 days of the scheduled trip date, the trip will be cancelled and your card will not be charged.

Cancellations & Refunds:

If you need to cancel your spot on a trip, you must do so at least 5 days before the date of the trip in order to receive a full refund. If you cancel within 5 days of your trip, you will be charged 50% of the total trip cost. If you cancel or no-show on the day of your trip, you will forfeit the entire cost of the trip. There is no exception to this policy.

If AWL chooses to cancel a trip due to weather, environmental conditions, or otherwise, you will be given a full refund.

Brokerage Policy:

Clients who sign up for an Open Enrollment trip are agreeing that they will be going on that trip. Cancellation Policies for brokerage clients are the same as listed above. The client's PA will be notified if a cancellation has occurred and the participant will be held responsible for the deposit amount.